



FOR IMMEDIATE RELEASE | March 24, 2020

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MEDIA ALERT

Middleburg Heights, OH (March 24, 2020) – In response to the ongoing COVID-19 (coronavirus) pandemic, Southwest General announces the following changes:

NEW VISITOR POLICY: EFFECTIVE TUESDAY, MARCH 24, 2020

ALL VISITORS WILL BE SCREENED

NO VISITORS ARE ALLOWED TO SEE PATIENTS:

- Confirmed with COVID-19 or persons under investigation (PUI) for COVID-19
- On any general medical/surgical floor

VISITORS ARE ALLOWED TO SEE THE FOLLOWING PATIENTS, WITH THE STATED RESTRICTIONS:

- Pediatric/Maternity patients: the *same* one adult visitor for the duration of mom's hospital stay, including overnight
- Surgical patients: one visitor for day of surgery
- Ambulatory Health Centers, physician offices, ER: one visitor

OUTPATIENT AND ELECTIVE PROCEDURES:

- IMAGING/LAB TESTING
 - ONLY emergency imaging procedures will be performed at our Main Campus. Elective procedures will move to our offsite locations (Brunswick and Strongsville Medical Centers)

THERAPY SERVICES:

- Therapy Services have relocated from the hospital's Main Campus to one of our offsite locations
- All patients arriving for care will be screened

NEW PATIENT DISCHARGE LOCATION

Patients being discharged from the hospital should now be picked up at the entrance to Building B on our Main Campus. This is effective immediately.

For special requirements, including end-of-life situations, individuals should ask to speak with the Chief Nursing Officer or Chief Medical Officer.

Additional information on visitor policy changes and Outpatient Services changes can be found at www.swgeneral.com.



For everyone's safety, these changes will be in effect until further notice. We appreciate the continued cooperation and support of our communities as we work to provide safe, quality care to our patients and families. **For COVID-19 questions, call Southwest General's 24-hour COVID-19 hotline at 440-816-8962.**

About Southwest General

Southwest General is a private, not-for-profit, 350-bed acute care facility located in Middleburg Heights, Ohio. Founded in 1920, Southwest General is home to nationally recognized physicians with full access to state-of-the-art technology. Southwest General has a deep commitment to providing personalized care and building a healthy future for the patients, families and communities it serves. For more information, visit swgeneral.com or find Southwest General on Facebook, Twitter and Instagram.

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