



FOR IMMEDIATE RELEASE | March 19, 2020

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MEDIA ALERT

VISITOR POLICY UPDATED AT SOUTHWEST GENERAL EFFECTIVE 3/19/2020

Middleburg Heights, OH (March 19, 2020) – Due to the increasing spread of COVID-19 (coronavirus), visitor restrictions have been updated at Southwest General.

- **ALL VISITORS ARE SUBJECT TO SCREENING AND TEMPERATURE ASSESSMENT AND MAY BE DENIED ACCESS.**
- **NO MINORS UNDER THE AGE OF 18 YEARS ARE PERMITTED.**

Southwest General Patient Care Units and Emergency Department(s):

- **One visitor per day only in the patient room will be allowed.**
- All visitors will need to sign in to the visitor log located at the front desk with contact information and the name of the patient they are visiting.
- Exceptions to limit and age of visitor will be on a case-by-case basis for end-of-life care only.

Southwest General Medical Group, Inc., Physician Offices and Ambulatory Locations:

- **For all outpatient visits, the patient may be accompanied by no more than one individual.**

Hospice:

- No visitor restrictions.

Perioperative and Procedural Areas

- Patients may be accompanied by one individual.
- Those accompanying the patient will not be permitted in the pre- and post-operative areas.
- All elective surgeries have been cancelled.

Seidman Cancer Center

Because people with cancer often have weakened immune systems, it is harder for their bodies to fight off infections. Hence, it is important for people with cancer and their family members to protect themselves from infections.

- Any patient with flu-like symptoms should call their physician prior to their appointment.
- All individuals are being screened for symptoms of respiratory illness at the entrance to the clinics, infusion centers and radiation oncology sites of care.
- Patients should only wear a mask in the clinic if directed to do so by staff.
- Patients should only bring one additional person to their appointment(s).



Geriatric Behavioral Health Unit and Oakview Behavioral Health Services

- No visitors.

Maternity Services

- Visitors will be limited to the same two adult visitors for the duration of the mother's hospital stay.
- No sibling visitation will be permitted.

Inpatients with confirmed COVID-19 and those who are PUI (person under investigation)

- No visitors will be allowed.

About Southwest General

Southwest General is a private, not-for-profit, 350-bed acute care facility located in Middleburg Heights, Ohio. Founded in 1920, Southwest General is home to nationally recognized physicians with full access to state-of-the-art technology. Southwest General has a deep commitment to providing personalized care and building a healthy future for the patients, families and communities it serves. For more information, visit swgeneral.com or find Southwest General on Facebook, Twitter and Instagram.

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